

VINCENT'S NEWS

The 'Van-Go' Gallery



OWNER'S CORNER

65 Years of Excellence!



Best Residential HVAC Company
Best Plumbing Company

INSIDE THIS ISSUE:

<i>Through My Eyes</i>	1
<i>Get Your Sump Pump...</i>	1
<i>What Our Clients Say</i>	2
<i>Word Search</i>	4
<i>Humor</i>	4
<i>Now That's Good News!</i>	4

Here's a good idea:

Consider installing a backup sump pump to protect your home should your primary pump or electricity fail.

There are two options:

- 1) Battery Powered Backups.
- 2) Water Powered Backups that harness city water pressure.

THROUGH MY EYES

Last week I lost my iPhone. My wife Karen and I were on a 5-day winter getaway in Puerto Vallarta, Mexico, when I accidentally dropped my phone and watched in horror as it sank into the Pacific Ocean. This was on a boating excursion, and I had gone to an open space at the front of the vessel to take photos of sperm whales that had come closer to shore to calf. I looked down and saw some dolphins racing underneath the prow of the boat and so I held my phone out and got some great photos. Big mistake. And no, the pictures didn't upload to the iCloud

Continued Page 3

"Wherever you see a 'Vincent's Van Go' you know the job will be a work of art."



In this photo our plumber, Sean, is working on a double sump-pump system.. Here the second sump pump is installed above the first pump so if the water volume is greater than what the first pump can handle - or if the first one fails - the second sump pump will start pumping water.

How To Get Your Sump Pump Ready For The Spring Thaw

While sump pumps are necessary year-round, with the end of winter and high ground water times around the corner we're coming into a time when sump pumps can work overtime. As such, if you have a sump pump, there are some things that you may want to consider to be certain that you're prepared. Here is a list of safety and operational things concerning your sump pump that you can inspect.

- 1) **Check your electrical power supply.** To make certain that you are safe, make certain that you are protected from an electrical shock – especially important

with the pump in water. Your pump should be plugged into a Ground Fault Circuit Interrupter (GFCI) outlet. Press the test button to make certain it is working. Be sure to reset it when done. Also the power cord or the pump itself should be replaced if an examination of the cord shows any fraying or damage.

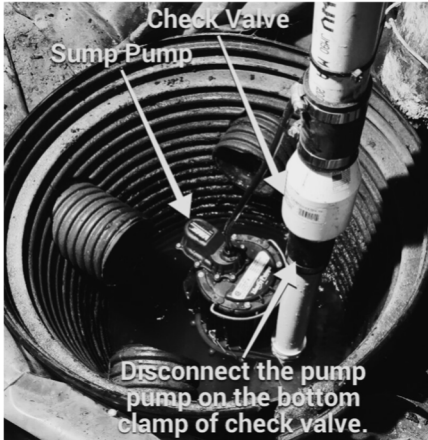
- 2) **Make certain the pump is positioned correctly.** It needs to be stable and upright in the pit. If there is a visible float switch, make certain that it moves freely. A stuck switch can

Continued Page 2

Sump Pump ... (Continued from Pg.1)

prevent the pump from activating.

- 3) **Make certain that there isn't any debris, sediment or sludge in the sump pit** that can clog the pump and prevent it from functioning.
- 4) **Check to make certain that your sump pump is clean from sludge** buildup that can restrict water flow. The water quality of the ground water can be a big factor here. Locally some areas have manganese or iron content in the ground water and be prone to creating sludge that can clog up pump discharge lines and sump pump impellers. Here is how you can inspect it:
 - a) **Unplug your pump** from electrical power.
 - b) **Disconnect the pump** from the discharge pipe and lift it out of the pit. ***See nearby photo.***
 - c) **Clean the exterior** – including the inlet screen – from any sludge. You can take it to a car wash to use the power washer.



- d) **While it's removed, check for signs of corrosion or wear.** If there is obvious wear, you may want to replace it.
- 5) **Before reconnecting the pump, check the discharge line.** Make sure that it isn't obstructed or plugged and that water is directed 20 – 25 feet away from your house so it doesn't seep back in.
- 6) **Reconnect the pump, plug it in, and make sure it's working.** You may need to dump a bucket or two of water into the pit to trigger the pump. Make sure it is

operating promptly and removing the water.

- 7) **If you have a backup sump pump check it at the same time.** If it has battery, note the condition and charge level. Replace it as per the manufacturer's recommendations.

It's a good idea to do these tasks at least once a year, although if your pump experiences high usage, consider doing it more frequently. When it comes to making certain your sump pump will work, an 'ounce of prevention' is absolutely worth a 'pound of cure'.

If you're uncertain about checking your power, during March our techs will take care of the first item above, **(Check your electrical power supply) for you at no additional charge on any service or maintenance call.**

Also, see the nearby insert for our March Sump Pump Promotion.

- Daniel Squires

What Our Clients Are Saying..



"VHP gave me incredible service! We had a leak in our new house. I submitted a request for service and they were at the house within the next business day to take care of it! The work was high quality, and the plumber took the time to explain and show me the repairs that were needed. I highly recommend!"

- Brett Hager, Port Huron

Through My Eyes (Continued from Pg. 1)

before my phone settled into its final watery resting place.

I went back to rejoin Karen and she could tell by the look on my face that something was wrong before I even told her. My brother, David, who was also there with his wife, Jane, was so sympathetic. He told me that he got a text from some dolphins requesting my Amazon password. He was even kind enough to forward Karen some 'selfies' that the dolphins had taken with my phone. I had to laugh. What else could I do?

I'm just glad that my phone regularly backs up to iCloud, so that other than my whale and dolphin photos, I didn't really lose anything. I verified this when I got back to my room and logged onto my iPad. Of course, with Apple, all my devices share the same data and are synchronized. Still, it was strange not to have my phone handy. I kept reaching down to pull it out of my pocket out of habit and it wasn't there. I've heard of a phenomenon where some people that have had limbs amputated describe feeling phantom pain from a missing limb. It was kind of like that – I had '*missing phone pain syndrome*'. (I may have just made that up—but to me it was a real thing?) My only solace was that I still had my iPad and could somewhat continue to keep up with my news feed and email.

Two days later we flew home and I was at the Verizon store as soon as it opened the next day. It turned out I had been smarter than I had remembered and had insured my phone. All I had to pay was the deductible. I was so relieved when I got the replacement and the '*missing phone pain*' vanished.

It's amazing how attached (addicted?) to

my phone that I've become – but I know I'm not alone in that. It sends me reports of my screen time and I can't believe it. Fortunately, I'm not big into Facebook and social media, so I didn't have that additional anxiety. Even at work, we've become so dependent on our cellphones and tablets.

I've been around long enough to have witnessed the entire evolution in communications. From rotary phones and landlines - and pagers - to cell phones and the Internet. From Kodak and Polaroid cameras to...cell phones, again. And even more recently, from Garmin GPS devices to...surprise: cell phones once more.

When I first started, if I needed to communicate with the office from the field I would either ask permission to use a customer's (landline) phone or stop at a payphone. Then we got Motorola radios that we had to have FCC registration for that went through local towers. What a big step up that was, other than it was like a party line. These were truck mounted – it was still years before we had portable handheld models. Then came cellphones and everything changed.

And at Vincent's Heating & Plumbing, we've gone through all of these phases. And we are continuing to keep up with technology with email, SMS texting and even taking credit card payments with cell phones. I wonder what's next? You can be certain that we're going to do everything we can to make communicating with us as easy as possible when you have a need. For now, I'm just glad I have my iPhone back!

– Daniel Squires



Heating & Air Conditioning
Amana[®]
LASTS AND LASTS AND LASTS.[®]

Vincent's Heating & Plumbing is proud to install Amana equipment, made in the USA.

Word Search - Winter Weather

Vincent's Heating & Plumbing, Inc.

2650 Oak St.
Port Huron, MI 48060

Daniel Squires, President
David Squires, Vice President
Brendan Squires, Tech Advisor

Phone: 810-985-7103
E-mail: sales@vhpinc.com
Website: www.vhpinc.com

Vincent's News is published 11-months per year.

Past issues are available in PDF format online in the Van Go Gallery at:

VHPinc.com/gallery

After the July 2023 issue, the PDF format also has the Word Search solution

F	W	E	S	Q	U	A	L	L	L	P	W	U	F	E	J	B	N	Y	R	Blizzard
L	T	A	T	L	M	J	Q	A	G	H	I	R	S	Z	P	I	M	Y	P	Chilly
L	R	F	P	I	Z	G	I	R	I	I	E	G	P	C	E	E	X	V	P	Cold
A	U	L	I	S	B	C	I	T	C	E	D	N	U	O	B	W	O	N	S	Flurries
F	I	U	Q	R	A	T	E	C	Z	G	S	Z	M	Y	R	T	N	I	W	Freezing
W	S	R	D	L	D	O	S	I	I	T	M	R	O	V	S	T	B	S	Y	Frost
O	O	R	G	S	U	W	N	O	T	C	O	L	Q	I	H	D	L	S	T	Frostbite
N	T	I	O	T	U	G	O	H	R	T	L	O	S	T	R	I	L	D	S	Frosty
S	H	E	H	O	T	B	A	N	S	F	A	E	L	N	P	E	R	A	O	Glacial
F	A	S	O	W	I	J	Z	W	S	H	U	C	E	P	L	A	Y	D	R	Iceberg
P	W	I	B	J	G	H	O	E	V	J	S	O	E	M	Z	G	V	E	F	Icicle
N	I	U	U	H	V	N	G	Y	R	I	I	R	T	Z	K	R	P	F	I	Sleet
Y	N	G	L	R	S	L	T	W	E	O	Y	C	I	G	L	T	O	R	F	Slippery
Y	G	M	H	S	Q	K	P	E	H	X	C	L	O	T	T	I	N	U	O	Snowbound
T	P	C	H	I	L	L	Y	I	I	Y	B	A	K	L	K	H	F	Y	Z	Snowdrift
I	C	E	B	E	R	G	B	O	T	S	O	R	F	U	D	X	B	T	L	Snowfall
																				Snowstorm
																				Squall
																				Subzero
																				Thawing
																				Whiteout
																				Wintry

www.vhpinc.com

The Most Reasons to be Your Best Choice

SUBSCRIBE

If you know someone who would like to receive this newsletter, email their information to news@vhpinc.com or give us a call.

UNSUBSCRIBE

If you would like your name to be removed from our newsletter mailing list please email "stop" to news@vhpinc.com or give us a call.

Humor Section



Here are a few of my favorite Steven Wright quotes:

- "If you think nobody cares about you, try missing a couple of payments."
- "Experience is something you don't get until just after you need it."
- "If at first you don't succeed then skydiving definitely isn't for you!"

Now that's good news!

"For I am convinced that neither death nor life, neither angels nor demons, neither the present nor the future, nor any powers, neither height nor depth, nor anything else in all creation, will be able to separate us from the love of God that is in Christ Jesus our Lord." - Romans 8:38-39



Humidifiers & Dehumidifiers Are The Tools You Need To Control Humidity In Your Home

See Reverse Side for Optimum Relative Humidity Chart

**Keeping Your Home In The
Optimum Humidity Range For
Comfort & Health Year Round
Requires Both Humidification
and Dehumidification**



PROTECT YOUR FAMILY'S HEALTH

By keeping your sinuses and airways moist, you reduce the potential for bacteria and viruses to enter your body. Aprilaire humidifiers are proven most effective at providing optimum levels of humidity.

PROVIDE TOTAL COMFORT

Aprilaire whole-home humidifiers & dehumidifiers provide maximum year round comfort throughout your entire home. Say goodbye to dry skin and that unnecessary chill during dry winter months and that hot, sticky feeling in during the humid summer months!



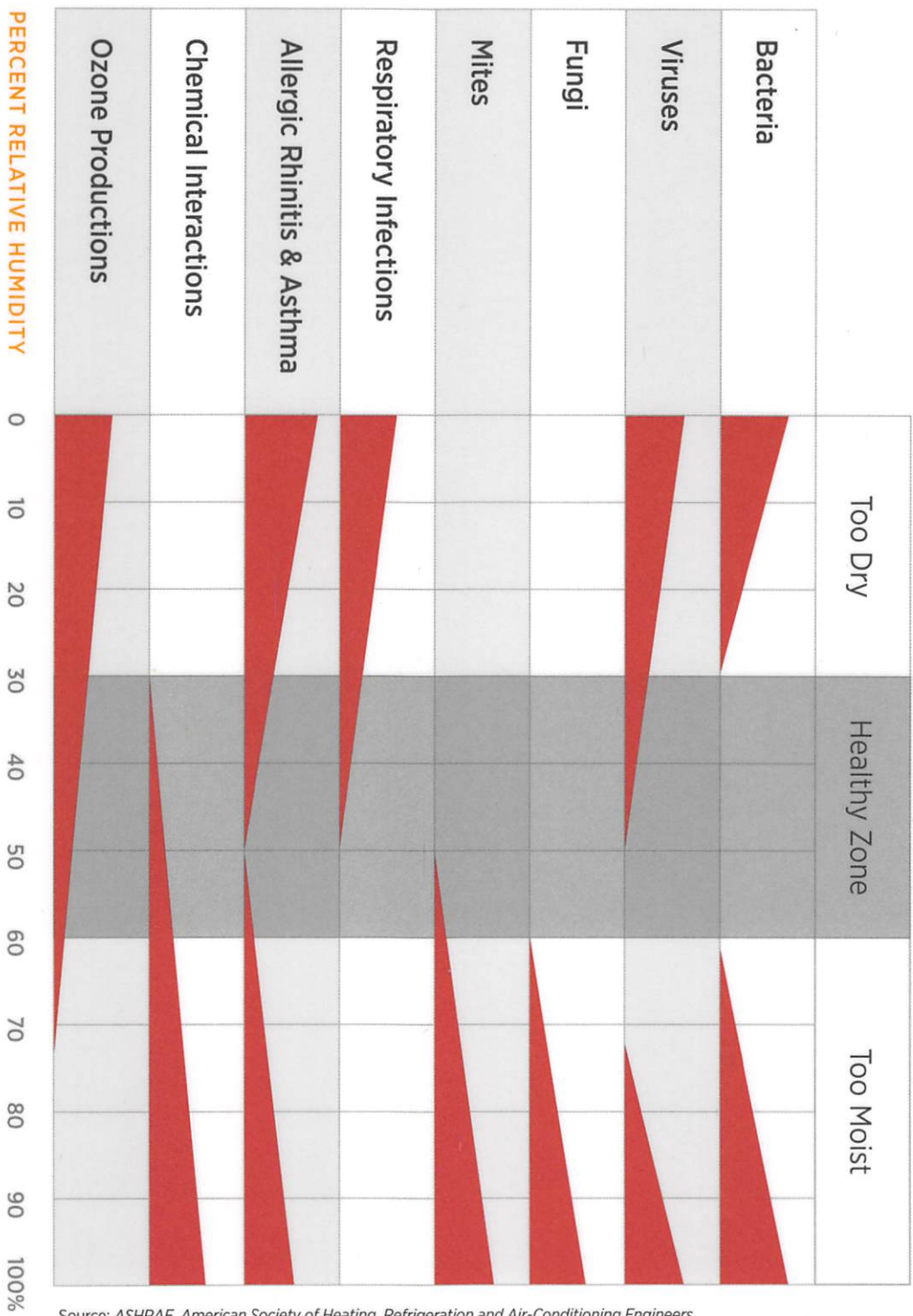
Aprilaire® Winter Promotion: Save Up To \$300!

- **Save \$100 When You Have Us Install An Aprilaire Humidifier**
- **Save \$100 When You Have Us Install An Aprilaire Dehumidifier**
 - **OR SAVE \$300 WHEN YOU INVEST IN BOTH!**

**Call 810-985-7103 and Ask For Vincent's Heating & Plumbing's
Aprilaire Winter Promotion - Expires 3/31/2025**

Optimum Relative Humidity Range for Human Comfort & Health

A decrease in bar height indicates a decrease in effect for each of the items.



Source: ASHRAE, American Society of Heating, Refrigeration and Air-Conditioning Engineers

Vincent's Heating & Plumbing's Aprilaire Winter Promotion
Save Up To \$300! See Reverse Side For Details

Did Something Get Flushed Down The Toilet & Cause A Backup?

Sewer Clearing from **\$99**

Plus FREE Sewer Camera Inspection!

Call (810) 442-8025

VHP VincentsHeatingPlumbing.com



The \$99 charge covers 1/2 of labor & sewer machine usage charge to clear a backed up external sewer line.

There must be an accessible and serviceable cleanout fitting. Extra charges may apply. Call for details.

2025-03

Turn over for another special promotion...

Protect Your Home From Water Damage!

March Sump Pump Promotion

3 Great Offers to Choose Between:

- 1. Replace Your Sump Pump and Save \$50 Off the Regular Price.**
- 2. Add Or Replace A Backup* Sump Pump And Save \$100 Off The Regular Price. *(Battery Or Water Powered)***
- 3. Replace Your Sump Pump AND Add Or Replace A Backup Sump Pump And Save \$200 Off The Regular Package Price.**

To take advantage of this offer call Vincent's Heating & Plumbing at (810) 985-7103 and ask for the March Sump Pump Promotion

Offer Expires April 4, 2024

Financing Available!

2025-03

Turn over for another special promotion...

Word Search Solution March 2025

F	W	E	S	Q	U	A	L	L	L	P	W	U	F	E	J	B	N	Y	R
L	T	A	T	L	M	J	Q	A	G	H	I	R	S	Z	P	I	M	Y	P
L	R	F	P	I	Z	G	I	R	I	I	E	G	P	C	E	E	X	V	P
A	U	L	I	S	B	C	I	T	C	E	D	N	U	O	B	W	O	N	S
F	I	U	Q	R	A	T	E	C	Z	G	S	Z	M	Y	R	T	N	I	W
W	S	R	D	L	D	O	S	I	I	T	M	R	O	V	S	T	B	S	Y
O	O	R	G	S	U	W	N	O	T	C	O	L	Q	I	H	D	L	S	T
N	T	I	O	T	U	G	O	H	R	T	L	O	S	T	R	I	L	D	S
S	H	E	H	O	T	B	A	N	S	F	A	E	L	N	P	E	R	A	O
F	A	S	O	W	I	J	Z	W	S	H	U	C	E	P	L	A	Y	D	R
P	W	I	B	J	G	H	O	E	V	J	S	O	E	M	Z	G	V	E	F
N	I	U	U	H	V	N	G	Y	R	I	I	R	T	Z	K	R	P	F	I
Y	N	G	L	R	S	L	T	W	E	O	Y	C	I	G	L	T	O	R	F
Y	G	M	H	S	Q	K	P	E	H	X	C	L	O	T	T	I	N	U	O
T	P	G	H	I	L	L	Y	I	I	Y	B	A	K	L	K	H	F	Y	Z
I	C	E	B	E	R	G	B	O	T	S	O	R	F	U	D	X	B	T	L