

VINCENT'S NEWS

The 'Van-Go' Gallery



"Wherever you see a 'Vincent's Van Go' you know the job will be a work of art."

OWNER'S CORNER

THROUGH MY EYES

60 Years of Excellence!

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2019 marks the 60th year in business for Vincent's Heating & Plumbing.

♪ "Hey, hey...it's the Monkees!" ♪♪
When my brother David and I were growing up, watching the Monkees on TV was a weekly event – for the few years they were on NBC between 1966 to 1968.

So it was really cool for me to attend a seminar in November that featured entertainment by one of the original Monkees, Mickey Dolenz. Dolenz, who's voice gave the Monkees their distinct sound, was backed up by a



Here I am with original Monkee band member Mickey Dolenz after a concert. – Daniel Squires

band, and performed the Monkee's biggest hits.

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Did you know...

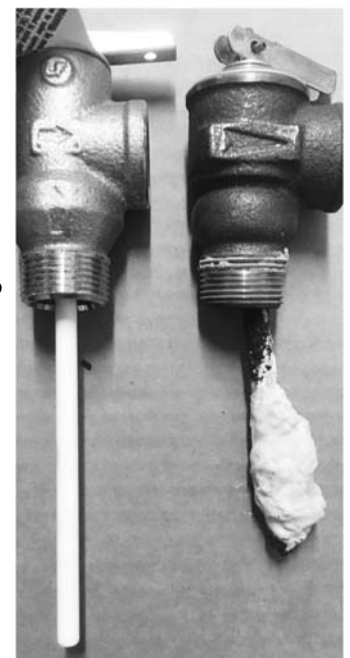
...this is the last call for our annual drawing for valuable prizes. Entries must be received by Friday, March 22. See enclosed flyer for details.

Water Heater Safety & Maintenance - Part 2 of 4

Last month we explored how important it was to make certain your T&P relief valve operates. This is the safety that prevents a water heater from exploding should the water heater temperature or pressure ("T&P") get too high. The photo to the right compares a corroded T&P relief valve that we recently removed with a

new one. The accumulated ball of calcification and corrosion on the temperature probe in the picture would likely have prevented the T&P valve from sensing a dangerous temperature and relieving the excess pressure created. This illustrates why a water heater needs regular maintenance. Water

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Water Heater Safety (Continued from Page 1)

chemistry, time, and electrolysis are the factors that cause corrosion visible in the photo.

Here are other internal water heater components that need attention:

Water Heater Anode Rod – also known as the ‘*sacrificial anode rod*’. This is a metal rod – usually magnesium, aluminum, or a combination of zinc and aluminum - that water heater manufacturers install in a water heater to extend tank life. Its purpose is to corrode slowly to delay corrosion or rusting of the steel tank – which it will do as long as the anode rod lasts. The process of corrosion or decay is caused by water in the tank setting off an electrolytic reaction. Because the anode rod is a softer metal, it is attacked by the process of electrolysis first – or ‘sacrificed’. After the metal in the anode rod corrodes, the steel water heater tank will corrode and eventually fail.

While all anode rods fail over time, water chemistry is a big factor in how long the process takes. As a side note, in some houses the water chemistry will react to the anode rod and can cause a

strong, unpleasant odor (“*rotten-egg smell*”) and even cloudiness or discoloration of the water. In this case, the choice is to replace the anode rod with one of a different material, to eliminate the anode rod - which voids the water heater manufacturer’s tank warranty - or to replace and upgrade the water heater to a tankless model.

A visual inspection of the anode rod is needed to know whether the anode rod needs to be replaced (typically once every three to five years).

Water Heater Dip Tube – the dip tube is located on the cold-water inlet inside the tank. Its function is to channel the incoming cold-water to nearly the bottom of the tank. This happens every time hot water is called for by opening the hot-side of a faucet. When cold water is directed to the bottom of the tank, the hot water in the tank is pushed to the top where it exits through the hot water tank outlet. The purpose of the dip tube is to keep all the hot water at the top of the tank and all the

cold replacement water at the bottom of the tank where it is heated.

Dip tubes are made of plastic materials and due to heat related stress and water chemistry will deteriorate over time, cracking and even breaking off. Symptoms you may note include having less water pressure at faucets with aerator screens on them that plug with whitish-colored debris. Also, as this happens, it will seem like you have less hot water. You probably still have a tank full of hot water, but it stays at the bottom of the tank because the cold water is leaving as fast as it enters.

While the above symptoms can be tell-tale signs of a failing dip tube, a visual inspection of the dip tube will let you know what condition it is in. Dip tubes can be replaced.

Inspecting these components are just two parts of our new Plumbing & Home Safety Service. See the enclosed insert for more details. This series continues next month.

-Daniel Squires

Heating & Air Conditioning
Amana[®]
LASTS AND LASTS AND LASTS.®

Vincent’s Heating & Plumbing is proud to install Amana equipment, made in the USA.

Through My Eyes (Continued from Page 1)

These included “*I’m a Believer*”, “*Last Train to Clarksville*”, “*I’m Not Your Steppin’ Stone*”, and “*Daydream Believer*”. It was amazing to me how after so many years that I could remember so many lyrics.

I was able to meet Mickey Dolenz and have the photo on page 1 taken with him.

If you’re not old enough to remember the Monkees, they were a pop/rock band that was manufactured for television to take advantage of the popularity of the Beatles. It was a quirky TV show about four guys trying to make it in music and become the next Beatles. While music critics – and jealous ‘wannabe’ musicians – dismissed the band as being ‘fake’, band members – Mickey Dolenz, Peter Tork, Davy Jones, and Michael Nesmith were – or became musicians – and proved the critics wrong with all of their

success.

Not only did they sell over 75 million records worldwide including three #1 Billboard hits, but they were music pioneers that had a lasting impact on the music industry:

- **MTV and music videos** – the Monkees were the forerunners of the music video as we know them today. Each week as part of the TV show, they featured their songs in music video format that was an equal mixture of music and silliness.
- **Made-for-TV bands** – after the Monkees, creating a band for television has happened many times. Here are a few: The Archies “*Sugar, Sugar*”, The Partridge Family, the Blues Brothers, more recently, the Flight of the Conchords, as well as every ‘boy band’ since.

Mickey Dolenz was very friendly and after the concert he shared some behind the scenes ‘*inside stuff*’ about the music business as well as details of the Monkees resurgence after MTV and their various anniversary tours, which, unfortunately, never featured all four original Monkees together.

The business side of things that he talked about was interesting, and it emphasized for me how all businesses have a lot of common elements whether it is in the entertainment or home services business.

The most important thing is to please your customers and to win them over to become loyal fans. That’s what the Monkees did, and that’s my goal for Vincent’s Heating & Plumbing. I’m very grateful for you and all of our other loyal customers.

– Daniel Squires

What Our Clients Are Saying...

I recently had a new heating and cooling system installed. The installers were fast, efficient, professional and friendly. The clean up was to the point I would never know they had been there working. They exceeded my expectations and I would highly recommend them to everyone.

Cathy– Fort Gratiot

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Word Search: 1960's Rock Bands

P R D I I F B O J S S T L O Q M M J
 U J W W T D Y E U V Y R X A S A O U
 V W L G T M V K A S P O O F F E N A
 S E I B M O Z Q K T N A B O T R K P
 S E N O T S G N I L L O R H D C E S
 L N A J V N I B K P A E L Z C D E T
 N D M I A K H N C K D C S D C A S W
 V M N L V R Q H U M P I F A T U E E
 J E F F E R S O N A I R P L A N E B
 X U Z D V E R T G A Z P P U S L F S
 P E H C X X F D M H X U T C W A E A
 Y A R D B I R D S V E W U L V L K K

- Beatles
- "Rolling Stones"
- Monkees
- Beach Boys
- Doors
- Yardbirds
- Cream
- Kinks
- "Jefferson Airplane"
- Zombies

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Humor Section



The Most Reasons to be Your Best Choice

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Yesteryears Music Hits As They Might Be Written Today

- "You're So Varicose Vein" by Carly Simon
 - "How Can You Mend A Broken Hip?" by the BeeGees
 - "I Can't See Clearly Now" by Johnny Nash
 - "These Boots Give Me 'Arthritis'" by Nancy Sinatra
 - "Once, Twice, Three Trips to the Bathroom" by the Commodores
 - "I Get By with a Little Help from Depends" by the Beatles
 - "Talking' Bout My Medication" by the Who
 - "Bald Thing" by the Troggs
 - "You Can't Always Pee When You Want" by the Rolling Stones
 - "I Heard It through the Grape Nuts" by Marvin Gaye
- source: <http://www.jokes4us.com/miscellaneousjokes/retirementjokes.html>