VINCENT'S NEWS The 'Van-Go' Gallery



OWNER'S CORNER

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Did you know..

...that the same chlorinated water that we drink and bathe in causes rubber plumbing parts like toilet flappers to wear out and disintegrate? See the nearby article for more info and ways to reduce your exposure to chlorine.

THROUGH MY EYES

Recently the city of Port Huron issued a 'boil water alert'. This was because a water main broke and the water supply was potentially contaminated. It took several days for repairs to be made and things to get back to normal. If you were affected by this, you know what a pain the whole situation was.

There are many 'essentials' that we take for granted - like running water (that's safe!) and that when we flush our toilets the

"Wherever you see a Vincent's Van Go' you know the job will be a work of art."



Here's Marvin setting the control on an HTO 'Hardness, Taste, & Odor' Water Softener, The middle tank is the carbon filter that removes chlorine from city water.

Continued Page 3

Chlorine and the Difference Between Sanitizing and Purifying Water

We swim in chlorinated pools. We use chlorine-based products such as bleach to disinfect. Chlorine is an excellent sanitizing agent that is used to kill the bacteria, microorganisms and other biological threats that are present in water. We take chlorine for granted - but we shouldn't.

While small concentrations of chlorine are safely used in city water systems - because it is such a cost-effective sanitizing agent to keep our water safe – it's easy to forget that chlorine is a harmful substance. In World War I chlorine

gas was used against the Allied forces. Have you ever heard that mixing ammonia and bleachbased cleaners can be deadly? Doing so releases chlorine gas into the air! And while chlorinated water is safe – and keeps our water safe – there are also downsides to consider.

For instance, chlorine is corrosive. Add too much bleach to your laundry and you end up with holes in your clothing. Chlorine also damages pipes and plumbing fixtures. Most plumbing fixtures contain rubber pieces to prevent

Chlorine ... (Continued from Pg.1)

leaking. Eventually chlorine-treated water will degrade these components and cause fixtures to leak. And even worse, your hair and skin absorb chlorine in the shower or bath, and they may become dry and irritated. Additional side effects of chlorine on skin include eczema flare-ups, acne, discoloration, and premature aging.

Consider, while chlorine does a good job of sanitizing water, it doesn't purify water. Purification is defined as the removal of impure elements from something. Though chlorinated water may be free from biological threats, nothing has been removed and a chemical with potential side effects has been added.

But chlorination isn't the only way to sanitize water. Another tried and true method is ultraviolet radiation. U.V. protection systems are used extensively in rural settings that don't have access to treated water from municipal water systems. A typical

example is an individual water supply to a home from a well, but it could even be from pond water that is extremely unsafe. Here the homeowner is responsible for treating the water and making certain it is safe to drink and bathe in. And because bacteria are common in water, adding U.V. protection to your water supply is a great way to make water safe without introducing chemicals. U.V. protection can be added to your home's water supply wherever you live - even in the city. It eliminates the need to boil water during a 'boil-water alert'.

To avoid all the potential side effects, health-conscious people will take steps to minimize their contact with chlorine treated water by eliminating it from their water supply. Carbon filters are a popular way to remove chlorine from the water in houses. And they're not just for your drinking

water. A whole home carbon filter lets you bathe in chlorine-free water.

While stand-alone whole home carbon filters are available, the most popular version we sell is an HTO ('hardness, taste, and odor') water softener combined with a carbon filter. This removes both chlorine and the hardness in your water yes, even in 'city water' - that leaves a residue on your skin and clothes. Showering or bathing in water treated with an HTO Filter will leave your skin and hair feeling silky clean. Typically, we bundle an HTO Filter with U.V. Protection and a point of use reverse osmosis drinking water system. This gives you a complete water treatment system to not only sanitize your drinking water but purify it too.

To learn the condition of your water, schedule a FREE water test by one of our plumbers. See the nearby insert for more information.

Daniel Squires



What Our Clients Are Saying..

I'm so glad I called Vincent's! Rickey was professional and informative. He was thorough with the diagnostic of my plumbing issues. He shared different scenarios and options with me and was able to take care of everything this afternoon. I'm glad I called Vincent's for a second opinion as I saved thousands of dollars. I was also happy to learn they also do heating and cooling along with plumbing. I will definitely be using Vincent's Heating & Plumbing for any future needs.

- Sunny Brewer, Port Huron

Through My Eyes (Continued from Pg.1)

waste 'disappears'. The problem is that our infrastructure – like our water and drain lines – is aging. And like everything else made by man, eventually things break and need to be repaired. And we live in an area where there is a lot of old infrastructure.

Early in my plumbing career, cast iron pipe was the 'gold standard'. In my eyes, it was practically indestructible and would last forever. But I was mistaken. Cast iron pipes only have a 70-year life span. Cast iron was the popular choice in construction from the 1930's until the 1970's until PVC pipe took its place. So, we shouldn't be surprised that our cast iron pipes are wearing out and breaking. Frequently our plumbers are called out to repair or replace cast iron drain lines that have broken or split.

Cast iron drain lines are such a big problem that a feature of our Plumbing & Water Heater maintenance service visit includes a drain line inspection. If we can address drain line problems before pipes fail, homeowners can be spared having to wake up to an unsanitary mess.

Typically, when a sewer line backs up, it's also due to an infrastructure failure. Tree roots clogging up a sewer line and causing a backup is a sure sign that the sewer line is broken or cracked. And while the sewer line can be cleared with a sewer cable to get the water draining again, it doesn't fix the broken or cracked sewer line where the roots penetrated the sewer. It's just a 'band-aid'.

Once roots have discovered a source of water, they will return. <u>Over time, returning tree roots will get thicker and the cracks will</u>

enlarge until the sewer line breaks or collapses. And when this happens the sewer must be dug up and either repaired or replaced. This was the only solution that I knew of until recently. But thanks to recent plumbing innovations it doesn't have to get this far.

Rather than waiting until the sewer line breaks, today we can do 'pipe patching'. This seals the problem areas to prevent any future root intrusion and save the pipe. Plus, since we can do it from inside the pipe, we don't need to dig up your yard! Doing this is the plumbing equivalent of a heart doctor doing arthroscopic surgery to put a 'stent' or sleeve in an artery to keep it from collapsing. And not only is it less messy, but you'll save money by patching your sewer versus digging up your yard and repairing or replacing it.

Since 'pipe patching' can only be done on a sewer line before it completely fails and collapses, it's a smart idea to get a video camera inspection of your sewer line before there's a problem. All our plumbers have sewer cameras and can do this for you. This fall we're including a free video camera inspection with any plumbing maintenance or repair call service. See the nearby insert for a special offer and details.

'Pipe patching' is another example of how Vincent's Heating & Plumbing stays on the cutting edge of technical innovations in plumbing and HVAC. We want to provide you with the best service possible to let you enjoy your home. If you need more information give us a call.

- Daniel Squires



Vincent's Heating & Plumbing is proud to install Amana equipment, made in the USA.

Vincent's Heating & Plumbing, Inc.

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Past issues are available in PDF format online in the Van Go Gallery at:

VHPinc.com/gallery

After the July 2023 issue, the PDF format also has the Word Search solution

Word Search - September On My Mind

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Humor Section

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The Most Reasons to be Your Best Choice

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A Roman legionnaire walks into a bar, holds up two fingers and says, "Five beers, please."

Working in a mirror factory is something I can totally see myself doing.

Now that's good news!

"Therefore do not worry about tomorrow, for tomorrow will worry about itself. Each day has enough trouble of its own."

Mathew 6:34

Get Purified, Better Tasting Drinking Water On Tap With A Reverse Osmosis System!



Reverse Osmosis (RO) is a process that removes impurities from your water that cause unpleasant tastes and odors. It also eliminates cloudy water by removing the 'total dissolved solids' (TDS) and gives you crystal clear drinking water that smells better, tastes refreshing, makes a better cup of coffee and eliminates the need for bottled water!

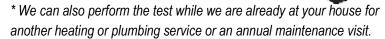
September Special: Invest in a reverse osmosis system and we'll include a designer RO faucet of your choice.

But don't just stop at fixing your drinking water - learn how you can improve ALL the water in your home!



Schedule A Free In-Home Water Test By One Of Our Technicians*. We'll Show You Your Water's:

- ⇒ Hardness
- \Rightarrow Iron
- ⇒ Chlorine
- \Rightarrow pH
- ⇒ TDS ('Total Dissolved Solids')



Call Vincent's Heating & Plumbing at (810) 985-7103

www.VHPinc.com

*** See Reverse Side For Special Offer ***

Save 10% On Our Safe Water Platinum Packages!

Chlorinated Water Bundle (for municipal treated water) includes:

- HTO ('Hardness, Taste, & Odor') Softener includes carbon filter to remove chlorine
- UV kills bacteria & germs to disinfect water never worry about 'boil water alert' again!
- Reverse Osmosis purifies your drinking water. Includes designer faucet.



Hardness, Taste & Odor - softener eliminates hardness and carbon filter eliminate chlorine to give you healthy 'working water'.



UV Protection adds redundant protection from organisms and other biological threats in the water. Never worry about a 'boil water alert' again with this added defensive measure.



Reverse Osmosis provides the ultimate safe drinking water.

The Platinum Package includes a designer faucet of your choice AND the pH booster enhancement for terrific tasting drinking water.

Well Water Bundle (for unchlorinated well water) includes:

- Water Softener softens water. Note: does not include carbon filter as in Chlorinated Water Package.
- Chemical Free Iron Filter removes stubborn iron, manganese and sulfur without chemicals
- UV kills bacteria & germs to disinfect water.
- Reverse Osmosis purifies your drinking water. Includes designer faucet.



To Learn More Schedule Our Plumber to Perform A Free Water Test To Learn What's in Your Water!

Call (810) 985-7103

Vincent's Heating & Plumbing, Inc. www.VHPinc.com

Financing is available.

Are You Concerned About The Condition Of Your Main Sewer Line?

Aging sewers can have hidden problems. Left unaddressed these can become bigger problems that in order to fix may require excavating your yard and creating a mess. The better course is to discover any problems while they still may be addressed by less expensive options that don't require digging up your yard as described in the September Vincent's News 'Through My Eyes' column. Here is a good opportunity for you get the answers that you need about your sewer:

GET A FREE SEWER VIDEO* INSPECTION

With Any Plumbing Repair Call Or Maintenance Visit

* There are some limitations, for instance you need an accessible clean-out that we can get to. If we have to remove a toilet to access the drain, there's a charge to pull it and reset it. (Consider having a clean out installed.)

Also, your sewer has to be working - if it's backed up there will be a charge for clearing it first.

If you don't have any plumbing issues that need immediate attention, here's an idea: Consider having your water heater serviced, if for no other reason than to make certain it is safe.

Did you know that water heaters are actually less safe than your furnace or boiler? On the Michigan Department of Health & Human Services website, faulty furnaces and water heaters are lumped together as the leading cause of carbon monoxide poisoning in Michigan. Having your water heater serviced helps you keep your family safe. For a complete list of all we do on our Plumbing & Water Heater Service visit www.VHPinc.com or use QR Code.



To Schedule a Plumbing Call or Maintenance Visit Call Vincent's Heating & Plumbing at (810) 985-7103.

Ask for the Fall Free Sewer Video Inspection Promo.

Two Great Drain Maintenance Products - Same Great Price!

Now Choose Between a <u>Long-Standing Favorite</u> or our new 'Premixed Liquid' with a Citrus Scent

Save \$10 Off the Regular \$50 Price of Either Drain Treatment

> 'Tried & true' since the '70's

Keep Your Drains Smelling Fresh and Flowing Free the Natural Way!

BIO-CLEAN

Eliminates costly backups Reduces build up in tank and pipes

Eliminates foul drain odors Eliminate garbage disposal odors

No harmful chemicals Restores clogged drain fields

Easy to use Minimizes health and safety risks

Environmentally friendly & safe GUARANTEED!

Regular price \$50 plus MI sales tax



BIO-CLEAN harnesses natural bacteria and enzymes to devour all the organic waste that build up and clog your drain lines.

> Premixed Liquid' Drain Treatment with a Citrus Scent!

Fight Drain Odor & Clogging



Total-C[®] is a water soluble formulation, containing ingredients that produce a pleasant, fresh citrus scent, which eliminates the source of odors and keeps drains smelling fresh. A small amount goes a long way toward maintaining an odor free atmosphere that all will appreciate!

- Fresh natural citrus smell

- Keeps drains free-flowing longer
- Treats the whole plumbing system
- Concentrated, makes 32 treatments

- Safe for the environment

- No harsh, toxic chemicals

Total-C® is engineered with 100% natural citrus liquefiers and enzymes that target and digest organic materials. Also combines long lasting drain conditioning bacteria that continues to keep drains free flowing and eliminates orders.

Regular price \$50 plus MI sales

For more information visit www.VHPinc.com....learn more on reverse side...

